

# 2021

2022

# Product. Catalog

Workspace Adapted to You

We value creative people and the way they work. This is at the core of every ning we design and produce.

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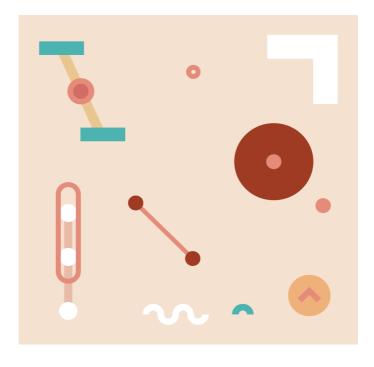


# **Design with Emotion and Motion**

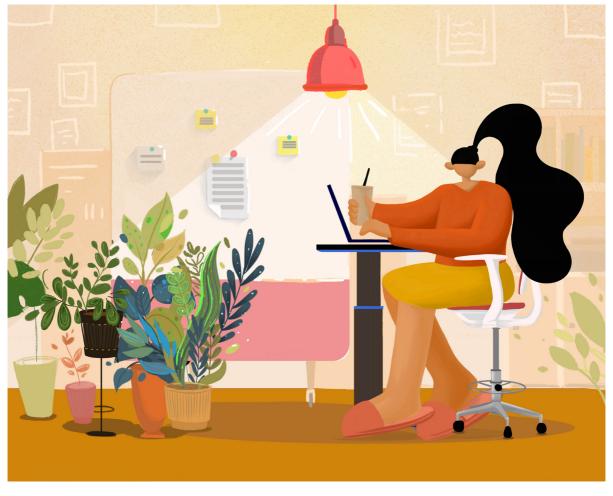
At ERGOBOND, we embrace the challenge of redesigning the workplace and designing a space that truly adapts to individuals that evolve along with the ideas of people. We find intuitive ways to create spaces that evoke emotions. We look beyond the walls and understand the positive impact we can make with our furniture. It's a craft of creating for creators. The diversity of people and the work they do inspired us to create adaptable spaces. Creating a space that evokes emotions allows positive messages to be transmitted even before our minds can respond with language.

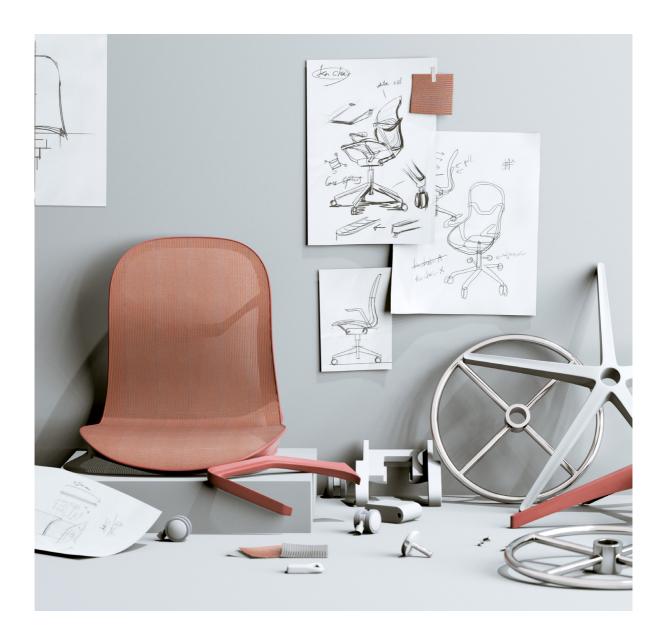
### **Commitment to humanity**

We, as humans, are active and creative by nature, yet for some reason, the same spaces where we create were not built to fit our dynamic nature. ERGOBOND's focus is to refresh and adapt areas within workspaces that need a touch of innovation to improve people's lives. How can we make it more comfortable? How can we bring some motion? Can this have more than one function? Can it be safer or easier? Does it convey the right feelings? These are questions we strive to answer every day when designing our products. We spend years researching the answers until our designs have been perfected. This determination is what makes us unique, now and into the future.



Our designs encourage the marriage of functionality and movement, bringing back the synergy between technology and design.





# **Technology and Design**

As technology has enabled us to create more effectively and efficiently, companies started to focus more on functional wholeness rather than artistic design. Our goal at ERGOBOND is to bring back the synergy between technology and design. We believe that functionality does not need to come at the sacrifice of beautiful design. We believe that beauty creates connections and humanizes the spaces that surround us. That is why, at ERGOBOND, we embrace this duality and turn it to our advantage. We want to fully embrace the benefits that have been brought to us by technological advancements and use those advancements to improve our working environments in an artistic way.

#### **Desks**



### Original Snap™

Pneumatic Height-Adjustable Desk

Model: 9120 (Base Only)



### Original Eigen™

Electric Height-Adjustable Desk

Model: 9140 (Base Only)



#### Classic™

Electric Height-Adjustable Desk

Model: 9230 (Base Only)



#### Tri-Classic™

Electric Height-Adjustable Desk

Model: 9330 (Base Only)

### **Tables**



#### Wallace™

**Standing Conference Table** 

Model: 9062 Power Strip Included (Base Only)



#### Wallace™

Electric Height-Adjustable Conference Table

Model: 9237 LED Controller Included (Base Only)



### Норі™

Occasional Table

Model: 9107

# **Seating**



Hice™

Next-Level Adjustment

Model: 9681-H



#### Hice™

**Next-Level Adjustment** 

Model: 9681-L

# **Dynamic**



#### FitDesk® Pro

Pneumatic Height-Adjustable Biking Desk

Model: 4160

# **Support Accessories**



### TV Cart Eigen™

Electric Height-Adjustable TV Cart

Model: 3010 LED Controller Included



#### Alders™

**Acoustical Whiteboard Divider** 

Model: 9741



#### Fence™

Multiform Noise-Absorbing Privacy Modesty Screen

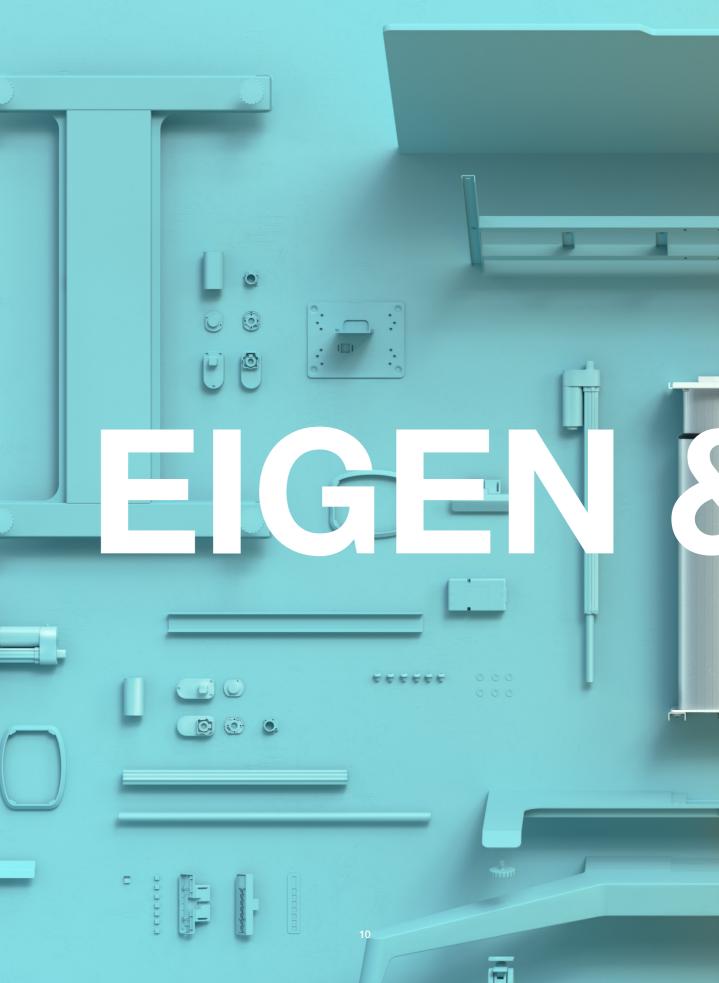
Model: 9711-S, 9711-L

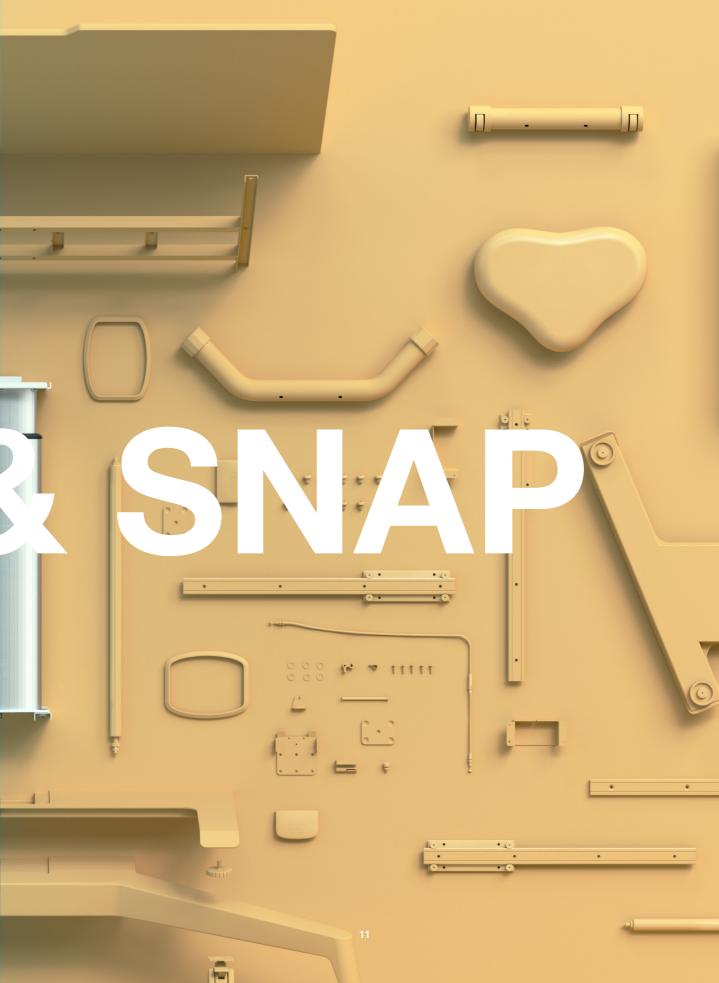


#### ERGOHUB™

**Upgrade Your Standing Desk** 

Model: ERHUB1019





# Redesigned **Technology**

We love challenges. When we heard people refused to use height-adjustable desks because they had to sacrifice silence, safety, and aesthetics, we redesigned technology to make them silent, safe, and beautiful.



### Power& Safety

Our Eigen motors are UL certified and have passed the world's leading safety standards.



#### **Silence**

We understand that the last thing your noisy office needs is a loud mechanical motor sound. A silent motor that keeps noise to a minimum ensures that neither you nor your colleagues need to compromise health or a peaceful environment.

# Eigen **Tech**

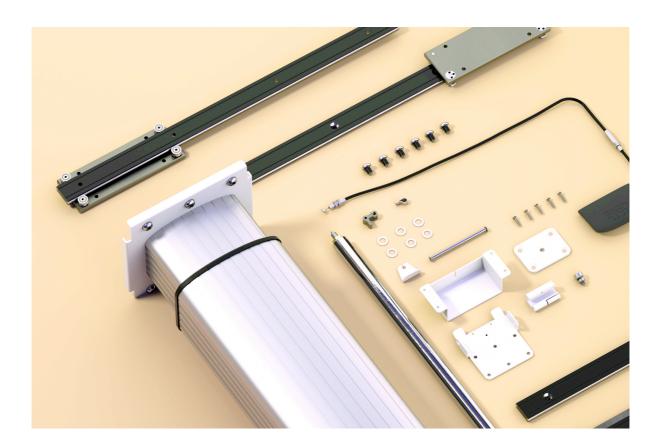
[ Electric ]



#### **Smart Cable and Motor**

When you install the column out of the box, it is in one piece with no hanging cables or motors. The power cable is wired seamlessly to the legs of all our bases.





# Snap<sup>™</sup> Tech

#### [pneumatic]



#### **Stability**

We've worked hard to ensure the power from our gas springs is evenly distributed. This requires an exceptionally high standard of engineering and precision.

New molding techniques were created to embody the gas springs and neatly fit them into the SNAP housing while creating an equally distributed balance. The control assures powerful lift without tilting or unsteady movements.

One of the challenges of manual height adjustment comes down to the friction of your moving parts. One solution caught our attention - trains. Trains are loaded with heavy cargos, travelling at very high speed, yet they can travel at speed without losing stability.



#### **Proportional Strength**

Equality of strength is difficult when you have a single column, so hundreds of experiments were completed until we found the perfect formula.

We designed the perfect equilibrium where users do not need to apply strength to raise or lower the surface smoothly. SNAP is so smooth, users oftentimes think it's electric.



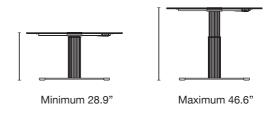
# Original Snap<sup>™</sup>

**Pneumatic Height-Adjustable Desk** 

# **Introducing Snap**<sup>™</sup> **Tech**

Reinventing the way a desk should be. Snap™ Tech is even smoother and stronger.





# **Specifications**

**Power** 

**Height Adjustment** 28.9"-46.6" (17.7" range) \*Height without work surface

Compatible Work Surface Size 60" x 30" (±2")

We recommend pairing it with our powder coated work surface for best

experience

Non-Electric

**Footprint** 26.7" x 46.5"

Without Lift Assist / Weight Capacity 33 lbs / 220 lbs

Adjustment Speed Faster than most electric motors

Noise Control Less than any electric adjustment

**Highlights** • Quick Assemble (The column, base and top comes pre-fitted).

Snap™ Technology

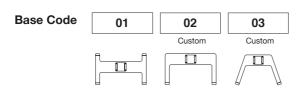






# **Custom Selection**

Model Code 9120



Color Code BL WH SL Black White Silver

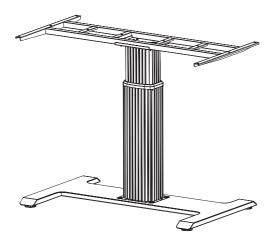


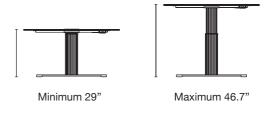
# Original Eigen<sup>™</sup>

**Electric Height-Adjustable Desk** 

# Your Desk. Enhanced.

Original Eigen™ takes on our signature design with a powerful motor for those looking to get more things done without sacrificing their health and wellness.





# **Specifications**

Height Adjustment\* 29"-46.7" (17.7" range)

Compatible Work Surface Size 48"-60" x 28"-30"

Footprint 27.6" x 23.4"

Without Lift Assist / Weight Capacity 132 lbs / 220 lbs

Power 58W UL Approved Motor
Adjustment Speed As fast as 1" per second

Noise Control 45 dB

• Quick Assemble (The column, base and top come pre-fitted)

Eigen™Technology

**LED Control Included** 

• 3 Memory Slots

• USB Charging

• LED Display

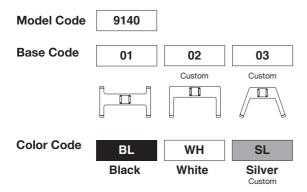


<sup>\*</sup>Height without work surface



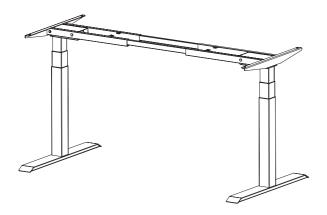


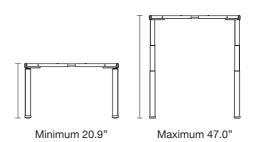
# **Custom Selection**











# **Specifications**

Height Adjustment 20.9"-47.0" (26.1" range)

Compatible Work Surface Size 47.2"-74.8" x 23.6"-35.4"

**Extendable Frame Size** 43.3"-70.9"

**Footprint** 29.5" x 43.3"-29.5" x 70.9"

Weight Capacity 264lbs

Power • Electric UL Approved Dual Motor

• Consumes less than 4A/128 Watts (0.3 W when not in use)

Adjustment Speed 1.42" per second

Noise Control 45 dB (with work surface)

**Leg Stages** Three Stages

Highlights • Meets or exceeds BIFMA x5.5 Standards

• Extendable Frame

**LED Control Included** 



- 3 Memory Positions
- LED Height Display (cm/inches)
- Intuitive and Easy to Use





# **Model Selection**

**Color Code** 

BL WH Black White SL Silver

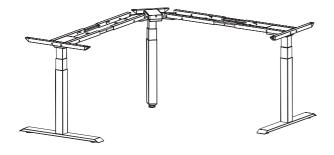
**Model Code** 

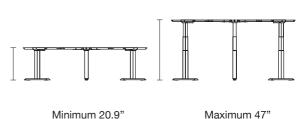
9230

Stages Code

S3







Minimum 20.9"

# **Specifications**

**Extendable Frame Size** 

20.7"-46.7" **Height Adjustment** 

51.2"-70.9" x 23.6"-27.6" **Compatible Work Surface Size** 

63.0"-94.5" x 31.5"-35.4" 31.5"-47.2" / 43.3"-70.9" 68.3" x 68.3" x 29.5"

**Footprint** 

**Weight Capacity** 264lbs

**Power** • Three Electric UL Approved Motor

• Consumes less than 4A/128 Watts

(0.3 W when not in used)

**Adjustment Speed** 1.12" per second

**Noise Control** 45 dB (with work surface)

**Leg Stages** Three Stages

**Highlights** • Meets or exceeds BIFMA x5.5Standards

Three legs that allow you to set any angle between 90° and 180°

• Extendable Frame

**LED Control Included** 

• 3 Memory Positions

• LED Height Display (cm/inches)

• Intuitive and Easy to Use







# **Model Selection**

**Color Code** 

BLWH Black White Silver

SL

**Model Code** 

9330

Stages Code

**S**3

# **Wallace**

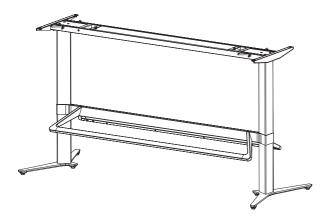
**Standing-Height Conference Table** 

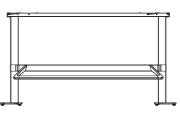
# **Engaging Teams**

Bring the energy of collaboration to work. The raised height of Wallace supports our natural movements for those standing or using stools. The power strip provides centralized energy to make sure the entire team is charged.









Fixed 40.6"

# **Specifications**

Fix Height 40.6"

Compatible Work Surface Size 74.8"-94.5" x 23.6"-35.4"

Weight Capacity 264lbs

Integrated Power Strip

• 3 Outlets
• 2 UBS Ports

**Highlights** • Foot rail adds extra comfort for those seated

• Integrated Power Strip Included







# **Model Selection**

**Foot Ring Color Code** 

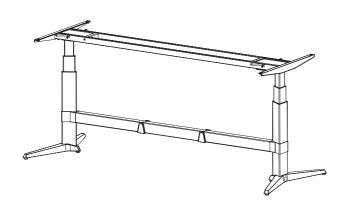


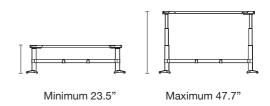
**Model Code** 

9062









# **Specifications**

Height Adjustment 23.5"-47.7" (24.2" range)

Compatible Work Surface Size 74.8"-94.5" x 23.6"-35.4"

Weight Capacity 265lbs

Power Electric UL Approved Dual Motor

Adjustment Speed 1.42" per second

Noise Control 42 dB
Leg Stages Three Stages

#### **LED Control Included**



- 3 Memory Positions
- LED Height Display (cm/inches)
- Intuitive and Easy to Use







# **Model Selection**

**Foot Ring Color Code** 

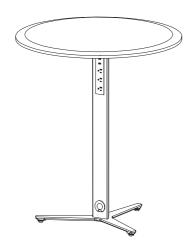


**Model Code** 

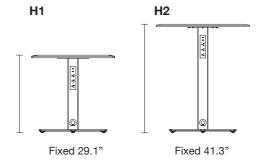
9237







# Height



# **Specifications**

Height H1 (Sitting) 29.1" H2 (Standing) 41.3"

**Work Surface Included** Powder Coated 31.4" x 30.9"

Weight Capacity 176lbs

Integrated Power Strip • 3 Outlets

• 2 USB Ports

Highlights • Integrated Power Strip Included

• Available in Sitting Height or Standing Height

Powder Coated Work Surface Included





# **Model Selection**

Model Code 9107

Height Code H1 H2

Fixed 29.1" Fixed 41.3"



**Next-Level Adjustment** 

# **Instant Comfort**

Ergonomically blended to you and beautifully crafted to your workspace. A timeless design that morphs into the demands of your body.





# **Feel The Design**



## Feel your back

Feel your back suspended in as it adapts to you. Tensility adjustment morphs based on your seating position to give you natural lumbar support without the need for additional adjustment.







# **Feel The Suspense**

The high tension nylon mesh keeps you fresh all day. Ventilation never stops thanks to the gap kept between you and the frame, at the same time providing a dynamic support from back to bottom.



# **Simultaneous Adjustment**

Instant adjustment determined by your body pressure. Support is based on the link between three automatic nodes that interact with each other. Let the ergonomics be done automatically by science. You just need to sit and enjoy.

## **Choose Your Back**

Two heights that fits any need. High back for a full day executive comfort or low height for a discrete setup. Ideal pair of main chair and guest chair.





# Height



Minimum 17.3" Maximum 20.6"

# **Specifications**

**Height** Top to Bottom: 46.3" - 49.6"(3.3" range)

Floor to Seat: 17.3" - 20.6"(3.3" range)

 Seat Size
 16.5" x 19.3"

 Footprint
 23.2" x 25.8"

 Base Dimension
 23.2" x 25.8"

 Weight Capacity
 330 lbs (150 kgs)

Highlights • High-Tension Nylon Mesh

• Semi-Auto Adjustment

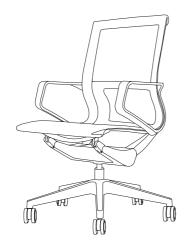




Model		Color
9681-H	_	AQ

# **Model Selection**

Model Code 9681-H Color Code AQ BL Aqua Black



# Height



Minimum 17.3"

Maximum 20.6"

# **Specifications**

**Height** Top to Bottom: 37.0" - 40.3"(3.3" range)

Floor to Seat: 17.3" - 20.6"(3.3" range)

 Seat Size
 19.5" x 16.5"

 Footprint
 23.4" x 25.8"

 Base Dimension
 23.2" x 25.8"

 Weight Capacity
 330 lbs (150 kgs) 

Highlights • High-Tension Nylon Mesh

• Semi-Auto Adjustment







# **Model Selection**

Model Code 9681-L Color Code AQ BL Aqua Black



# FitDesk<sup>®</sup>Pro

Pneumatic Height-Adjustable Biking Desk

# Unveiling a new way to work

FitDesk® and ERGOBOND collaborated on the FitDesk Pro, creating the quiet and reliable, high-velocity flywheel bike and ERGOBOND's signature height-adjustable desk with SNAP Technology.



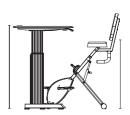
## **Adjustable Height**



Desk:

Bike:





Maximum 34.1" Maximum 47.6"

#### **Desk Specifications**

Height Adjustment 29.9"-47.6" (17.7" range)

**Footprint** 46" x 53"

**Work Surface Included** Powder Coated Work Surface 47.2" x 29.6"

Power Non-Electric
Without Lift Assist / Weight Capacity 33lbs / 220 lbs

Adjustment Speed Faster than most electric motors

Noise Control Less than any electric adjustment

#### **Bike Specifications**

Bike Top to Bottom Height 45.0"-48.9" (3.9" range)

Bike Seat Height 30.2"-34.1" (3.9" range)

**Bike Size and Adjustments** (35.4"-37.2") x 25.4" x (44.1"-47.8")

Bike Weight Capacity 245lbs

**Highlights** • 3 in 1 (Sit, Stand or Bike)

• Powder Coated Work Surface, Cable Management and Bike Included

Snap™ Technology



Model

4160

# **Model Selection**

**Model Code** 

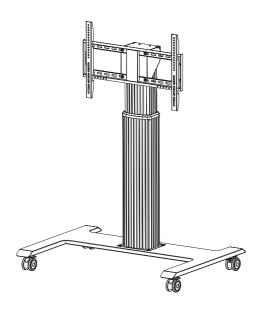
4160



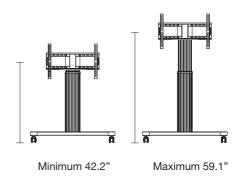
# TV Cart Eigen<sup>™</sup>

## Screen it where you need it

Designed with fexible workspace in mind. The perfect accessory to add into your dynamic spaces.



# **Adjustable Height**



# **Specifications**

TV Cart Height\* 42.2"-59.1" (16.9" range)

**TV Size** Up to 75" **Footprint** 43.3" x 31.4"

**VESA Compatibility** 600 x 400 / 400 x 400

**Weight Limit** 175 lbs **Base Size** 43.3" x 31.4" Power

• 58W

Single Motor Eigen™ UL Approved Motor

**Noise Control** 45dB

Four Heavy Duty 3" (75mm) Caster Wheels with Break Included **Rotations** 

#### **LED Control Included**



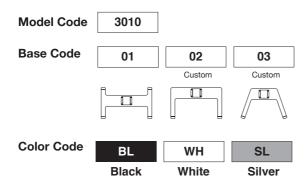
- 3 Memory Positions
- LED Height Display (cm/inches)
- Intuitive and Easy to Use
- USB Charging
- Eigen™ Technology

<sup>\*</sup>Height from the center of the brackets





# **Custom Selection**



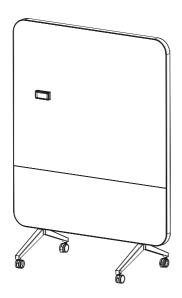


# Alders<sup>™</sup>

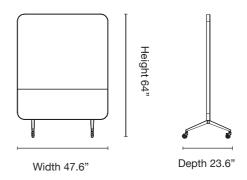
**Acoustical Whiteboard Divider** 

# Noise-Absorbing | Magnetic | Writable | Tackable | Space Division

5 in 1 accessory for every workspace. Instantly creates a creative and private environment for any workspace.



## **Whiteboard Dimension**



# **Specifications**

**Whiteboard Dimension** 

**Materials** 

**Rotations** 

**Extras** 

64" (H) x 47.6" (W) x 23.6" (D)

0.16" Magnetic Glass Whiteboard

1.42" Covered PET (Recycled Polyester)

2.2" Caster Wheels with Break Included

- Noise absorbing recycled polyester
- Magnetic Glass Whiteboard
- Tackable PET Board
- Space Divider





# **Custom Selection**

Model Code 9741

#### **Color Code**



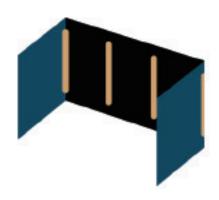






# **Adaptable Coverage**

Every person works differently and every office design is different. Sometimes workspace and privacy may vary, depending on the way coworkers interact with each other and may require a change. Fence™ adapts to those changes. Choose between full coverage, front coverage, or side coverage as needed. The panels can also be flipped around to provide higher coverage.







# **Universal Desk Size Compatibility**

The partition comes in sets of 12 or 18 inches wide, allowing nearly universal compatibility. The combination between these two sizes can adapt to many desks sizes, including 24, 30, 36, 42, 48, 54, 60, 66, 72, 78, 84 inches wide or more.







# **Zero Punching**

The screens can attach to the work surface without alternating or punching the desks, allowing full setup flexibility. The screens can be used and reused as needed and are compatible with most work surface thickness.





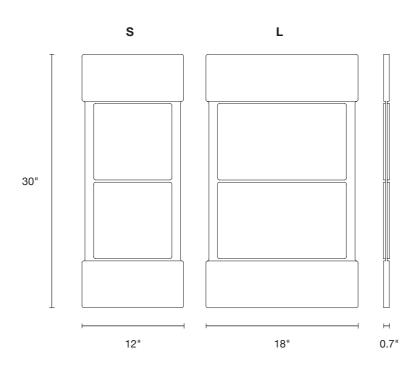


# **Noise-Absorbing PET**

Fence is made of 100% Recycled, Eco-Friendly, Polyester Fiber (PET). In addition to providing a layer of aesthetic protection, it offers a noise-absorbing benefit.

9711-S 9711-L





# **Specifications**

**Dimensions** Size S: 12" x 30" / Size L: 18" x 30"

0.7" **Thickens** 

Compatible with work surfaces sizes

Coverage

Other features

24, 30, 36, 42, 48, 54, 60, 66, 72, 78, 84 inches, or more.

Choose between full coverage, front coverage, or side

coverage.

• Modesty or Privacy Mode

- Noise-absorbing PET material
- Compatible with our accessories kit
- Made of 100% Recycled, Eco-Friendly,

Polyester Fiber (PET)

• Zero damage and punch-free attachment to the work surface





 Model
 Color

 9711-S
 18

# **Custom Selection**

Model Code 9711-S

#### **Color Code**



Common custom colors

 $<sup>{}^\</sup>star\!\text{Other}$  custom colors available, please contact your local rep.





# **ERGOHUB**<sup>™</sup>

**Upgrade Your Standing Desk** 

# **Bring Wellness To Your Workspace**

Get the best out of your height-adjustable desk.



# **Provide The Tools to Help Everyone Adopt Healthier Habits**

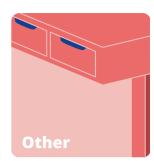
Companies invested thousands of dollars in providing ergonomic workstations for their employees to improve their working conditions and overall wellness. However, many employees reported the lack of usage because they forgot to use it and found it challenging to build the habit of standing up even if they knew it was good for them.

ERGOHUB solves this problem, reducing the hours of sedentary work, helping them build and keep a healthier sit/stand habit, maximizing companies' investments in employee wellness.











# Universally Compatible with Any Desk

Easily attach it to any desk for commercial or home office. The installation requires no tools and does not damage the work surface. Works immediately regardless of the type of desk. Instantly reduce the hours of uninterrupted sedentary work, which often leads to fatigue and reduced productivity.

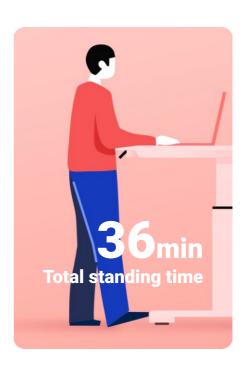
# ERGO Smart Desk App

with ERGOBOND™



# Visualize and Understand Your Progress

Our app empowers you to stay healthy during your workday. View your standing and sitting time daily, weekly, and monthly. Set up custom reminders and goals or choose from one of the guided programs.



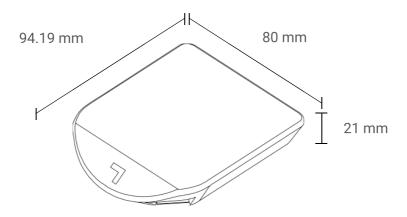






# **Bringing Standing Desks Back to Life**

Reminders to stand can prevent back pain and neck pain from occurring. Alternating between standing and sitting can help you burn more calories, prevent blood sugar spikes, and decrease your risk of heart disease. Furthermore, many people report feeling more creative when moving around during the work day.



### **Specifications**

**Dimension** 94.19 x 80 x 21 (mm)

Occupancy Detection Two ultra-low power IR modules

**Desk Height Detection** High performance time-of-flight module

**Wi-Fi** 802.11 b/g/n 2.4 GHZ

Bluetooth 5.0

**Requirements** ERGOHUB requires a stable Wi-Fi connection.

iOS (iPhone or ipad) device with Bluetooth 4.0 or above. Download of the ERGO app and accept Terms of Service.

**USB Power** Two ultra-low power IR modules

Compatibility 60-77°F (16-25°C)

Recommended Ambient Temperature ERGOHUB is compatible with almost any

height-adjustable desk with a recommended

minimum work surface length of 31.5"(80 cm) and requires a flat surface under the desktop to attach to, using the

included 3M adhesive.



Model

ERHUB1019

# **Model Selection**

**Model Code** 

ERHUB1019

#### **Terms of Sale**

#### Order and Payment Details

#### 1.Geographic coverage:

48 continuous states and DC

#### 2.International Orders:

Please contact your sale representative as these sales terms listed here are only for purchases within the USA.

#### 3.Discount from list:

Contact your local sales representative for discounts.

#### 4.Minimum Quantity:

No minimum quantity for standard models.

#### 5.Payment terms:

Upon approved credit, terms of payment are net 30 days from date of shipment. All orders are invoiced at time of shipment. Deposits of 50% of the total will be required for custom orders and those without previous credit approval (first order).

Late payments are charged a 1.5% late charge on unpaid balances, which is applied monthly until balance is paid in full, or the highest rate permitted by law plus all collection costs, including reasonable attorney's fees and expenses.

#### 6.Payment Method:

Wire Transfer (default)
For other methods please ask your representative.

#### 7.Expected time of delivery

In stock orders 3-6 weeks after received order (ARO)

Custom orders 6-14 weeks ARO

\*More accurate dates given after order placement and varies according to inventory availability.

#### 8. Delivery Cost:

Pre-paid freight is included in commercial list price. Residential shipping charge is \$150.00.

#### 9.Expedited Delivery:

Not available

#### 10.Custom delivery requirements:

Please contact ERGOBOND personnel.

#### 11.Payment address:

2051 JUNCTION AVE STE 228, SAN JOSE, CA 95131

#### 12. Warranty Provision:

See Warranty Terms

#### 13.Returns:

No returns of goods will be accepted without written consent and shipping instructions from ERGOBOND, and the customer will be required to pay all return freight charges. A restocking fee of 30% net is applied to all authorized returns provided ERGOBOND receives goods in the condition in which they left the factory.

No credit will be given if goods cannot be reused.

#### 14. Cancellations:

Purchase orders may not be changed or canceled, in whole or part, without prior written consent of ERGOBOND. Changes or revisions must be clearly indicated on the new PO and may affect delivery dates. Expenses incurred because of changes will be charged to the customer. In the event of cancellations, the customer will be liable for reasonable cancellation charges established by ERGOBOND. Orders for customized products may not be canceled. All custom orders are final and non-refundable.

#### 15.Federal Tax ID:

# 82-2062156

#### 16.Order Placement

Please email your PO to ERGOBOND sales (sales@ergobond.com) with the following details:

- PO issued to: 2051 JUNCTION AVE STE 228, SAN JOSE, CA 95131, CA 95131
- Order Date
- Ship to: complete legal name, address, contact name, contact phone number.
- Authorized purchasing agent signature
- Sales Agent Number (if applicable)
- Total order including item, description, quantity, list and net price, extended price, any additional service or fees.

#### 17. Wire Transfer Information:

• Bank Name: BANK OF AMERICA, N.A.

• Account Name : XINADDA INC

• Account Number: 3250 9250 6284

• Bank SWIFT Code: BOFAUS3N

• ACH Routing Number: 121000358

Delivery Information

Within the Continental USA, all orders are shipped from ERGOBOND's warehouse.

An anticipated shipping date will be indicated in the order confirmation. ERGOBOND is not responsible for shipping delays caused by outside sources, third-parties, or unforeseen problems. Delay in shipment caused or requested by the customer can only be approved by ERGOBOND and any resulting charges in transportation or storage will be charged to the customer.

ERGOBOND is not liable for any delay, loss, damage or failure to deliver or perform due to strikes, lock-outs, or other labor or transportation difficulties, delay of supplies, accidents, fires or any event beyond the control of ERGOBOND.

ERGOBOND might ship the orders once it's entirely complete or by parts.

ERGOBOND reserves the right to extend the date of delivery or time of completion by a period necessary to overcome the delay in a manner it deems reasonable or cancel any purchase order.

#### LIABILITY

ERGOBOND is responsible for all packaging and rigid quality control and inspection before shipment. ERGOBOND's liability therefore cease at the time of shipment arrival when it is FOB destination otherwise it ceases as stated on the terms.

#### **FILING OF CLAIMS**

Claims can be placed by emailing your representative.

Claims must be placed within 10 days after receipt of merchandise. Do not return damaged merchandise to ERGOBOND unless otherwise requested. ERGOBOND will file back the steps after revising the claims.

#### FOR VISIBLE DAMAGE

- Record the damages in wording notation and pictures if possible, on the delivery receipt and have the driver and reception person sign. Please don't reject or refuse the shipment.
- 2. Contact ERGOBOND immediately
- Keep all damaged carton and interior of the packaging for inspection. These will be required when filing the claim.

#### FOR CONCEALED DAMAGES

- 1. Open the carton within 10 days of receipt and inspect
- 2. Contact ERGOBOND immediately
- 3. Keep all damaged carton and interior of the packaging for inspection. These will be required when filing the claim.
- 4. Do not remove product from delivered destination, if so please inform ERGOBOND of the reason and do not move until approved.

# FOR LOSSES OR INCOMPLETE DELIVERY

- 1. Be sure the loss or missing item notations are made in the receipt and have the driver and reception person sign.
- 2. Contact ERGOBOND immediately

After a thorough investigation of the claim, ERGOBOND will contact you and provide guidance in corresponding with the carrier.

Please do not return the merchandise. They will not be accepted by ERGOBOND unless specifically authorized by ERGOBOND.

# **DELIVERY METHOD**Commercial Delivery Dock to Dock

ERGOBOND provides complementary commercial drop with any minimum order. All commercial drop includes panelized packaging for easy transportation.

ERGOBOND reserves the right to choose the transportation methods unless otherwise required by the customer, if approved it might require additional charges.

#### SPECIAL DELIVERY

All other requirements not stated on this term is considered special delivery requirement and will have an additional charge. Please contact ERGOBOND for more information.

## **Product Information**

#### **PRODUCT DRAWINGS**

ERGOBOND may provide standard or customized drawings upon request as advice. This service is free of charge, and ERGOBOND makes no representations on warranty or accuracy. It is the buyer's sole responsibility and liability for the use and/or installation of all items purchased. The buyer bears all responsibility for ensuring that the products meet the buyer's needs, expectations, and is suitable for the buyer's intended use. ERGOBOND is not responsible for the buyer's inaccurate design or furnishing of incorrect information.

#### PRODUCT NON-OBSOLESCENCE POLICY

ERGOBOND reserves the right to make changes in product design, or detail, and to discontinue any product or material without notice. ERGOBOND. will make good faith effort to maintain product compatibility within various generations of product platforms.

#### **CUSTOM ITEMS**

Custom items cannot be canceled or returned. Please check carefully all the details before confirmation of the orders.

## Warranty

#### **ERGOBOND Exclusive Warranty Terms**

#### 10 YEAR WARRANTY

Subject to the limitations set forth below; ERGOBOND warrants to the original purchaser all product in this price list to be free from defects in material and workmanship for a 10-year period from the date of shipment. This 10-year warranty applies to all products sold by ERGOBOND and authorized reseller and distributors. ERGOBOND will provide with respective parts replacement and replacement instruction services. Replacement of the defective merchandise might will be at ERGOBOND option, free of charge.

This covers original purchases delivered within the US and Canada.

#### **Exceptions to the 10 Year Warranty:**

# Height adjustable electrical/ gas spring components

**5 years :** Gas springs within the manual height adjustable desks on a single shift and 'normal use' after shipment to the original user.

**5 years :** Motor and electrical components of the electrical height adjustable desks on a single shift and 'normal use' after shipment to the original user.

#### **SEATING**

**5 years :** Seating Mesh. Usage deterioration or damage not covered.

#### **PET**

2 years: All PET made parts including decorative panels and parts attached the desks and PET material accessories.

# Warranty does not apply to product failure or loss resulting from:

- · Normal wear or tear
- Failure to apply, install or maintain products according to published ERGOBOND guidelines and instructions
- · Misuse, accidents or abuse
- Exceeding weights limits for all desks, chairs and stools.
- Substitution modification or alteration to the original product.
- The replacement of any unauthorized non-ERGOBOND components as a replacement to original ERGOBOND components; such replacement includes but are not limited to table surfaces, supports, legs, motors, gas springs, buttons, panels and other essential parts of the original product.

#### Warranty does not cover:

- Products sold by unauthorized resellers or distributors.
- Products used for rental purposes.
- Products that were not installed, used, or maintained under industry standards.
- Products damaged during shipping not managed directly by ERGOBOND.
- Products considered consumables such as batteries, bulbs, gas springs and other parts unless mentioned in the warranty terms.
- Variations in surface materials resulted by differences in original woods, material, weather or usage.
- Some accessories or series have their independent warranty terms and are excluded from this term.

#### **Warranty Provides:**

'Defect' means inadequacy in the material or workmanship of the product which:

- Existed at the time the product was delivered by ERGOBOND or by ERGOBOND authorized reseller
- The product is a new product in its original packaging
- It causes inability to use, perform the ordinary use due to material or workmanship failure

'Normal Use' is defined as eight (8) hour days, five (5) days per week) throughout the applicable warranty period and not exceeding the weight limit stated.

# The following immediate remedies are offered for defective products or parts:

The following remedies are only offered for products sold by ERGOBOND or an authorized reseller and the products parts/entity is still under warranty periods.

- Customer Service Call
- +1 800-230-9925

from Monday to Friday 10am - 5pm

- Free parts replacements with the shipping covered.
- Clear part replacement instructions.
- Product replacement when necessary at ERGOBOND's option free of charges.

WARRANTY IS THE SOLE REMEDY OFFERED FOR PRODUCT DEFECT UNLESS OTHERWISE STATED OR OFFERED BY RESELLER. THE LIMITED WARRANTY IS NON-TRANSFERABLE AND ONLY VALID FOR ORIGINAL PURCHASERS.

## Warranty

Claim Placement



All warranty claims must be made in writing by the original purchaser. A customer service call is also available.

The owner might be required to provide the original invoice or any other evidence to establish that the claim is within the warranty period and that it was originally purchased thru ERGOBOND or an authorized reseller.

It is expressly understood and agreed that the buyer's sole and exclusive remedy for any and all losses or damages resulting from nonconforming goods, or from any other cause, shall be repair or replacement of defective parts, and that ERGOBOND shall not be liable for damages or injury to persons or property, nor for replacement of the entire commercial unit, if repair or replacement of defective parts can reason- ably render the unit conforming.

#### For more information please visit:

www.ergobond.com/warranties

All other warranties, expressed or implied, are excluded. ERGOBOND shall not be liable for incidental or consequential damages of any sort.



Contact Information sales@ergobond.com 800-230-9925

# Be Bold, Be Healthy, Be Better









